Cincinnati Dental Society

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**MEMBER PUBLICATION**

American Association of Dental Editors

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They say one thing is inevitable. **Change!!!**
(Except when you are at a fast food restaurant and you give the person a different amount of money after they have rung it into the cash register). You still get change, but probably not the correct amount. Change is occurring at an alarming rate in just about everything we deal with and dentistry is no exception! From materials and devices, to procedures, ethics and laws. All of it affects our practices and the way we practice dentistry.

Many moons ago when I was just a young pup and starting a practice, I would look forward to the Healthco, and then the Meer, rep visits to show me the latest and greatest material or new toy on the market. Yea I know, who is Healthco and Meer?? I could not wait to try something new. I mentally criticized my older colleagues who would never try anything new or change. That old saying, “you become your dad or your mom, whether you want to or not”, applies here! Well I have become one of those older colleagues. Yes, I can change but only when it is faster or easier or better. Many times after using a new product and then seeing how it weathers the test of time, I’ve said, this is not what it’s cracked up to be. Funny thing is, there are not a lot of faster, easier or better products that are comfortable in my hands. Change is sometimes more about comfort than anything else. That is true for any kind of change.

Our lives are filled with change from communications, newspapers verses internet, cell phones that are obsolete a few months after you upgrade, tablets that can do almost everything except brush your teeth (that will be the next app to be downloaded). The change that probably affects us more than anything are the new laws being written either in the statehouse or in the mystical fantasy world of Washington DC. While most of these laws are written to help the everyday person, in effect they actually hinder them. This is especially true with state laws in dentistry.

The two most important things you should do for dentistry are; (1) Be a member of organized dentistry and (2) contribute to ODPAC. Before I became involved in CDS I admit I did not always contribute to ODPAC. My thinking was a skewed (of course my wife would say it always has been). It is BS to contribute to political action groups. I thought “Why should I have to give money to sway a vote?” . Well it is BS if you do not contribute to ODPAC on an annual basis. Political action groups are not going away! It is not swaying a vote, but rather educating the legislators. The latest House Bill 529 (limiting insurance abilities to dictate fees that are not even covered) will hopefully be approved this year. This bill is to revoke a negative rule instituted by insurance to limit our doctor to patient relationship. So please contribute to ODPAC each and every year. If you are able, become a Capital Club member, contribution level $250. Great if you are! If you are not able, contribute any amount you can. So yes, you can control some change especially the detrimental change. Become an ODPAC member and stay an ODPAC member!! But, rest assured there will be another group or another law that will come to the forefront almost every year. I know it sounds as if I am preaching (aka Rev. Dudearanamus Skaggs sermon 101)on keeping dentistry the best damn profession going. Like the best damn band in the land (OSU), it requires constant work.

I hope everyone had a great summer! Please stay as active in the dental society programs, meetings and events as time will allow. Our Foundation is having a reception fundraiser on October 3, 2014 at Eddie Merlot’s. This would be a great opportunity to support your Society and Foundation!

*I hope to see as many of you at Eddie Merlot’s and at our various programs!*

*Thanks*
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We have a new addition, or let’s say re-addition to our staff, Ms. Sasha Cantrell. Many may already know Sasha as she worked with us two years ago before she and her husband, Michael, moved to Augusta, Georgia. Sasha Cantrell returned to this area a few months ago and is back on a part-time basis. You will see Sasha at our October 25th continuing education course and hopefully at one of our CDS Member Events soon. Please welcome Sasha back to our team!

Do you want to get more involved with the Society, but don’t know how or what you want to do? Well, we will have openings in our committees beginning 2014 and would love to see new faces sitting around the table. Not to say the ones we have been looking at have not been doing a fantastic job, but I think some of them are getting tired and need a break. I would be happy to personally speak to you and give more details on the responsibilities and time commitment. The following committees will have openings: **Access to Dental Care, Membership and Member Services, Peer Review, Program and Public & Professional Community Relations.** All play a very important role in our Society and have some great people serving. I know that for sure because I have been working the committees for almost 15 years! So give me a call, or send me an email and let me when it is a good time to talk and I will give you the skinny!

The 2014 Continuing Education booklet has been mailed to the membership. If for some reason you have not received your copy yet, please give us a call at 984-3222 or email Sasha Cantrell at frontdesk@cincinnatidental.org. We have a great speaker line-up again for next year and the early registration discount still exits. So, don’t delay and register today!

Don’t forget about our October CDS Member Event at the Hamilton County Emergency Response Center on October 14, 2013. This will be our last one for the year! I’ve heard from those that have been there before that it’s really something to see. And, yes, it is open to your staff and family. Bring a group and be ready for the special visit from the SWAT team!

As we announced in the September Newsletter we have partnered with the Children’s Oral Health Network at their first dental clinic located in a school based health center at Oyler School. Free dental care we have been providing the past eight years for children ages 3 to 18 will move permanently from the Roselawn Dental Center to Oyler School, a three chair operatory. This is a fantastic opportunity for organized dentistry to show ways on how the profession gives back and does their part to address the access to dental care issues. Judy Arnett, our Scheduling Coordinator, is currently scheduling volunteer dentists, hygienists and dental assistants for four hour shifts one day a week. The best part is you pick the day and she will do her best to work around your availability. With a grant from Delta Dental Foundation, and support from our Foundation, this new facility is state of the art with digital x-rays and eventually will have electronic dental charts so information can be shared with other City of Cincinnati dental clinics when needed. So if you’re interested in volunteering please see page 22 of this Bulletin or email Judy at scheduling@cincinnatidental.org.

We will be repeating our “Leave No Vet Behind” program again in 2014, however, on a smaller scale. We appreciate all of the general dentists and specialists who volunteered in previous years and hope that you will be able to help again. We realize this commitment takes time away from your private practices. However, this is a group of individuals that have very little access to dental care. Funding is being sought for assistance with covering lab costs for dentures and partials, but there are no guarantees the funding will come through. If you would like to volunteer again, or for the first time, please see page 21 of this Bulletin or email Vicki at vicki@cincinnatidental.org.

Have a great October, Happy Halloween, November and Thanksgiving!
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“The services were priceless. I would highly recommend.” Greg Carman, DMD

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Cincinnati Dental Society
June Council Meeting Minutes
June 3, 2013
Dr. Mary Ann Hanlon, Secretary

Call to Order: President, Dr. Larry Kluener, called the meeting to order at 7:00 pm.

Roll Call:
Members Present: Chopra, Glogowski, Hanlon, Kluener, Murdock, Parker, Pick, Suffield, Walter and Wauligman.
Members Absent: Dorr, Harris, Heck, Khetarpal, Newby and Schaeffer.
Executive Director Present: Vicki Nixon

The April Council Meeting Minutes were unanimously approved as posted.

The President’s Report:
Dr. Larry Kluener announced that the principle in the Beverly Fortner Fund is $24,760. Once the $25K level is reached, the interest earned can be put to use by the Cincinnati Dental Society. The Finance Committee will look into potential philanthropic uses and report back to Council.

Local recipients of this year’s ODA Awards of Excellence winners are Drs. Joseph Crowley and Linda Smith. Congratulations!

Treasurer’s Report: Dr. Matt Parker reported that our finances look good as of May 31, 2013 due to being over budget on CE income. Projected surplus at yearend to be approximately $1,000.

Executive Director’s Report:
Vicki Nixon reported that the Executive Office will be getting a new phone system, which will provide unique features increasing the efficiency of the office. In addition, the service being utilized with Association Connection will no longer be needed resulting in a savings of $100 per month.

CDS’s Oral Health Foundation:
Dr. Patty Walter reported the CDS’s Oral Health Foundation will be hosting a reception fundraiser at Eddie Merlot’s on October 3, 2013. The event will announce our new partnership with the Children’s Oral Health Network and introducing our new Foundation award, Jack W. Gottschalk, D.D.S. Notable Service Award. CDS Membership will be invited. Companies are being interviewed for investing the gift from Children’s Dental Care Foundation and the Board did a site visit at Oyler School.

CDS Committee Updates:
Membership: Dr. Andrew Dorr provided an update on two new members; Dr. Shalini Gupta and Dr. Whitney Wauligman.

Program: Vicki provided an update on the 2014 CE full series, which will be distributed to membership mid-September.

Public and Professional: Dr. Steve Pick gave an update on the progress of the technical survey and hopes to report back at the September Council meeting.

ODA Updates:
Dental Care Programs and Dental Care Practice: Dr. Manny Chopra provided the following information: This year’s ODA Day at the Statehouse event was well attended. Thanks to everyone from the Cincinnati area who attended. The Dental Insurance Working Group continues to stress the importance of thoroughly reviewing every binding insurance company contract with legal counsel. Dentists should be aware of “silent v. stacking PPOs” and new frequency limitations on radiographs. All businesses, including dental offices, that are located and/or operate in Ohio are required to comply with the unclaimed funds requirements from the Ohio Department of Commerce, and file an annual report regardless of whether or not there are credit balances on the office ledger. ODA efforts toward environmental issues, especially wastewater regulation, are rising. Insurance companies are increasingly requesting “medical necessity” narratives before approving claims. The OSDB discussed the scope of information it can solicit in an ongoing investigation (e.g. the periodontal history on a patient with an endodontic complaint).

Unfinished Business/New Business: None

Announcements were read and the meeting adjourned at 8:30 pm.
Announcing with Pride!

Dr. Bert J. Jacob was installed as the ODA Treasurer

Dr. Joseph P. Crowley received the ODA Distinguished Dentist Award

Dr. Linda A. Smith received the ODA Marvin Fisk Humanitarian Award

Cincinnati Members in Attendance:

(Drs.) Ken Brandt, Mark Bronson, Manny Chopra, Joe Crowley, Veronica Glogowski, Richard Jackson, Ruchika Khetarpal, Larry Kluener, David Krill, Betsy Mueller, Don Murdock, Terrence Poole, Mike Schaeffer, Linda Smith, Patty Walter, Wayne Wauligman

(Drs.) Ken Brandt, Mark Bronson, Manny Chopra, Joe Crowley, Veronica Glogowski, Richard Jackson, Ruchika Khetarpal, Larry Kluener, David Krill, Betsy Mueller, Don Murdock, Terrence Poole, Mike Schaeffer, Linda Smith, Patty Walter, Wayne Wauligman
Join your colleagues, family and friends on this unique opportunity to tour the Hamilton County Emergency Response Center including the 911 center and a special visit from the SWAT team.

Hamilton County Homeland Security and Emergency Management Agency has several roles:
- Is the lead planning agency for emergency management for all 49 jurisdictions in Hamilton County
- Assists those jurisdictions in Preparedness, Protection, Response, Recovery and Mitigation
- Is the lead planning agency for Homeland Security in Hamilton County
- Is the lead agency in our twelve county planning region called SOSINK (Southwest Ohio, Southeast Indiana, Northern Kentucky)
- Administers several federal grants totaling over $70 million dollars which has purchased response equipment for all of the counties in SOSINK
- Assists in Regional Response by operating the Regional Operations Center, where this event is being held

Schedule
6:30 - 7:00 pm  Light Dinner  ***  7:00 - 8:30 pm  Presentation and Tour of Facility

Location
Regional Operations Center, 2000 Radcliff Drive, Cincinnati, OH 45204 (Proceed on Radcliff to the top of the hill and bear right. Proceed to the gate and press the button for the PA system, and let them know that you are here for the Dental Society Event)

Cost
$15 per person, Children under 12 free  
Supported by: Cincinnati Insurance Co., Hayes Handpiece Company and Huntington Bank

REGISTRATION FORM
CDS Member Event – Monday, October 14, 2013 6:30 – 8:30 pm  
Registration Deadline: October 9, 2013

Dentist Name ________________________________  Phone Number __________________________

# of Adults Attending _________________  # of Children Under 12 Attending ________________

Check Made Payable To: Cincinnati Dental Society

DISC/MC/VISA Credit Card #: ___________________________  Exp. Date: __________

3 Digit Security Code: __________  Signature: ________________________________

Please return registration form and check to Cincinnati Dental Society, 9200 Montgomery Rd., Suite 21-A, Cincinnati, OH 45242 or fax registration form to the CDS’s Executive Office, 513-984-3047.

MEMBERS PLEASE NOTE: IF A RESERVATION IS MADE AND NOT HONORED YOU WILL BE RESPONSIBLE FOR THE EVENING’S EXPENSE OF $20 PER PERSON.
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We welcome your professional referrals. Our goal is to work in tandem with your preventative care to create healthier smiles for your difficult patients.

Call Dr. Scott Sayre today. We will be glad to discuss your patient’s needs and how we can help you get them on the road to a beautiful, healthy smile, pain and anxiety free.

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- Sat. 8am-3pm

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Bindu Badlani, D.D.S. has acquired the practice of Ronald R. Roberson, D.D.S. - Fairfield, Ohio

Alan B. Schlesinger, D.D.S. has acquired the practice of Marc B. Price, D.D.S. - Willoughby, Ohio

AFTCO is pleased to have represented all parties in these transactions.

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OCTOBER

Meetings
October 7: Membership Committee Meeting begins at 6:30 p.m. at the CDS Executive Office.
October 14: CDS Member Event - See page 9.
October 28: Program Committee Meeting begins at 6:30 p.m. at the CDS Executive Office.

Continuing Education
October 25: “INFLAMMATION 911: The Body-Mouth Connection!” and “Dental Detox, Create Balance in Your Practice” by Dr. U.P. Odiatu

Location: Sharonville Convention Center, 11355 Chester Road, 513-771-7744

Schedule: 8:00 a.m. Registration ** 8:30 a.m. Program

Supported by: Blue & Co., LLC, Cincinnati Insurance Co., Dental Care Plus Group, GlaxoSmithKline, Henry Schein Dental, Hiossen, Inc., and Huntington Bank

Staff Invited: Dental Hygienists, Dental Assistants and Administrative Personnel of registered dentists.

CE Credits: 7 CE Credits

About the Programs: There’s NEW evidence behind the inflammatory cascade and systemic diseases. How does this influence you as a clinician? To give the best care, we must recognize the global connections that are woven throughout the human body. The dental team and the patient need to know poor eating habits and sedentary lifestyle support inflammation across the entire body - the oral cavity included. Attend this fast paced inspirational session and put out THE FIRE!

1. Learn about the NEW SCIENCE on the link between systemic disorders and oral health.
2. Expand your knowledge of the BODY-MOUTH connection!
3. Understand why certain patients do not respond well to your hygiene programs.
4. Recognize the destructive INFLAMMATORY CASCADE in your patients.
5. Discover how keep visceral fat acts like an active organ causing havoc in the body and mouth.
6. Calculate BMI (Body Mass Index) easily for yourself or your patients.
7. Identify 7 KEY foods and lifestyle habits that contribute to inflammation and disease.
8. Implement a new dimension to your treatment planning esthetics and long term prognosis.
9. Develop an easy two minute script to educate and motivate your patients.
10. And most of all learn insider secrets to take your health and fitness to the next level!

Mental Detox! Create Balance in Your Practice!
Has your get up and go, got up and left? Are your clinic days fuelled by caffeine! Are your patients wound up? This entertaining & informative program will inspire you to TAKE ACTION and reclaim your energy. The unrelenting pressure and stress from demanding clinical treatments, patient relations, and staff challenges can drain the reserves of the most well-intentioned individual. The consequences include: poor sleep, overeating, accelerated aging, periodontal disease, lack of productivity, & feelings of overwhelm. This empowering session is uniquely crafted to balance and energize the lives of the dental team. In this powerful seminar you will:

1. Recognize the warning signs and the implications of being out of balance
2. Discover the mind /body connection through meditation and visualization
3. Make the connection between STRESS and your patient’s ORAL HEALTH
4. Uncover the secret of the 10-10-10 wake up system!

Continued on Next Page
5. Stop accelerated aging in its tracks by strengthening your immune system
6. Understand the food/immune system connection.
7. Make drinking water an integral part of your personal stress management program
8. End food cravings brought on by stress & stop staff room cookie binges
9. Learn to take care of your own health first and be a better care health provider
10. Be the ideal role model for your patients

CE Credits: 7 CE Credits

About the Speaker
Dr. Uche Odiatu, D.M.D. is a Certified Nutrition & Wellness Consultant, an NSCA certified trainer, a Certified Holistic Lifestyle Coach, the co-author of The Miracle of Health ©2009 and Fit for the LOVE of it ©2002, and a professional member of the America College of Sports Medicine. He maintains a dental practice in Toronto and, with his wife, professional athlete Kary Odiatu, has inspired audiences at the largest dental conferences in the world and for Fortune 500 Companies. They have appeared on over 300 radio and TV shows including ABC 20/20 and Canada AM.

Full Series Registration and Cancellation Deadline: October 18, 2013

Dentist: ___________________________  Phone: ___________________
Staff Names: ____________________________________________________
Fees: $80 for first employee, $60 each thereafter
Check Made Payable To: Cincinnati Dental Society
DISC/MC/VISA Credit Card #: ____________________________  Exp. Date: ________
3 Digit Security Code: ____________  Signature: _______________________

Individual Course Registration and Cancellation Deadline: October 18, 2013

Dentist: ___________________________  Phone: ___________________
Staff Names: ____________________________________________________
Fees: CDS and Associate Member: $295, Non-Member: $400
Staff: $80 for first employee, $60 each thereafter
Check Made Payable To: Cincinnati Dental Society
DISC/MC/VISA Credit Card #: ____________________________  Exp. Date: ________
3 Digit Security Code: ____________  Signature: _______________________

Luncheon Policy: Full Series Registrants – If a reservation is made and not honored or cancelled by the Friday before the course you will be invoiced $35 to help cover the cost of the meal for the day.
Individual Course Registrants – Necessary arrangements will be made for your attendance.
NOVEMBER

Meetings
November 4: Council Meetings begins at 7:00 p.m. Members who wish to attend should contact Vicki Nixon at 984-3222 or submit your topic/issue via email: vicki@cincinnatidental.org.

Continuing Education
November 15: “Creating Endodontic Excellence” by Dr. Clifford Ruddle
Location: Sharonville Convention Center, 11355 Chester Road, 513-771-7744
Schedule: 8:00 a.m. Registration ** 8:30 a.m. Program
Supported by: DENTSPLY Tulsa Dental Specialties
Staff Invited: Dental Hygienists, Dental Assistants and Administrative Personnel of registered dentists.

CE Credits: 7 CE Credits
About the Program: Predictably successful endodontics is dependent on shaping canals, 3D cleaning, and filling root canal systems. Evidence-driven techniques will be presented to demonstrate each procedural step that comprises start-to-finish endodontics. Specifically, this lecture will address those factors that influence success, including endodontic anatomy, pulpal breakdown, access cavities, glide path management, working length, shaping strategies, 3D disinfection, and filling root canal systems. Dr. Ruddle will focus on the most recent advancements in clinical endodontics and how to help you achieve predictably successful results.

Course Objectives:
At conclusion, participants should be able to:
1) Appreciate the role endodontic anatomy plays in treatment success.
2) Understand how file design influences negotiating and shaping canals.
3) Identify the most proven methods to 3D clean and fill systems.

CE Credits: 7 CE Credits
About the Speaker: Internationally recognized as a leading expert in all aspects of clinical endodontics, Dr. Ruddle is acclaimed for providing superb endodontic education through this teachings, clinical articles, training manuals and multimedia products. He is the founder and director of Advanced Endodontics®, an international educational simulation training center in 1989 and has trained several thousand dentists microscope-assisted endodontic techniques. He is well-known for his ability to empower colleagues and motivate clinicians towards their full potential. Additionally, Dr. Ruddle maintains a private practice limited to endodontics in Santa Barbara.

Dr. Ruddle is a fellow in both the American and International Colleges of Dentistry. He is also an Assistant Professor of Graduate Endodontics at Loma Linda University and University of California, Los Angeles, is an Associate Clinical Professor at University of California, San Francisco, and is an Adjunct Assistant Professor of Endodontics at University of the Pacific, School of Dentistry. Dr. Ruddle also serves as a consultant to Long Beach V.A. Medical Center in Long Beach, California, and is an Endodontic Fellow of Harvard University. He has been a member of the Omicron Kappa Upsilon society since 1971 and the Pierre Fauchard Academy since 1987. Dr. Ruddle serves on the Dental Advisory Board for Endodontic Practice and Dentistry Today, and the Editorial Advisory Board for the Journal of Esthetic and Restorative Dentistry.

Dr. Ruddle received his dental degree from University of the Pacific, School of Dentistry, San Francisco, California, in 1974. In 1976, he completed his postgraduate work in endodontics at Harvard School of Dental Medicine, Boston, Massachusetts.

Continued on Next Page
Full Series Registration and Cancellation Deadline: November 8, 2013

Dentist: ________________________________ Phone: ________________________________

Staff Names: _________________________________________________________________

Fees: $80 for first employee, $60 each thereafter
Check Made Payable To: Cincinnati Dental Society

DISC/MC/VISA Credit Card #: ________________________________ Exp. Date: ________
3 Digit Security Code: ______________ Signature: ________________________________

Individual Course Registration and Cancellation Deadline: November 8, 2013

Dentist: ________________________________ Phone: ________________________________

Staff Names: _________________________________________________________________

Fees: CDS and Associate Member: $295, Non-Member: $400
Staff: $80 for first employee, $60 each thereafter
Check Made Payable To: Cincinnati Dental Society

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Luncheon Policy: Full Series Registrants – If a reservation is made and not honored or cancelled by the Friday before the course you will be invoiced $35 to help cover the cost of the meal for the day.

Individual Course Registrants – Necessary arrangements will be made for your attendance.
TOP TEN E-Mail Sanity Strategies by: Randall Dean Consulting and Training (www.randallexpert.com)

Information was received at an American Dental Association Management Conference.

1. Make sure one of your e-mail accounts is designated for “work only” e-mails (have a second account for all of those hilarious e-mails, photos, and videos you receive from your family and friends!)

2. If the task inside your e-mail takes three minutes or less to get done, DO IT RIGHT NOW! Don’t let those e-mails stack up.

3. Don’t be a “Blinger”! Check your e-mail account only a few times per day, not a few times per hour! (Did you know “blinging” actually temporarily decreases your IQ?)

4. Build a smart and efficient filing system within your e-mail software for all of your archival e-mails. You want to make it easy to quickly file or delete messages from your inbox once you have completed their tasks.

5. Give yourself a “maximum number” of e-mails that you’ll allow your professional account to reach. Once it gets to that number, your e-mail immediately becomes “Priority #1” until you get it back to a more sane level.

6. End the FYI/Just thought you’d want to know” e-mails. Changes are your co-workers are so swamped with their own e-mail problems, they aren’t reading those anyway.

7. When forwarding or replying to messages where the subject of the message changes, make sure to change the actual subject line, so all receivers know something new is on their plate.

8. Stop the insanity of unproductive “e-mail ping pong”. If you are trading e-mails back and forth with someone - with an obvious miscommunication or misunderstanding taking place - go find the person and talk it through. This saves time!

9. When out of the office, consider replying to e-mail messages received from your PDA or Smartphone by voice rather than by text - you can typically talk 5-10 times faster than you can type. (And if you are really smart, you’ll call them when you know they are away from their desk - you can reply really fast when you catch their voice mail!)

10. Become ruthless at identifying and deleting junk and spam e-mails, including all of those really cheap officers for sexual enhancement pills and winning numbers in the Kenyan Lottery. Then, use the “Shift-Delete” keystroke combination to knock those messages right by your “deleted items” folder and out of your account completely.
As a dentist, you know how important it is to put your clients at ease. The Cincinnati Insurance Companies know you have plenty to think about—caring for your clients, managing a successful practice and staying active in your community.

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For more information, please contact your local independent insurance agent representing The Cincinnati Insurance Companies. Visit www.cinfin.com, or call Mike Terrell at 800-769-0548, to locate an agency near you.
State agencies offer programs for small businesses

By Keith Kerns, Esq.
ODA Director of Legal & Legislative Services

Small businesses are frequently cited as a key component of a healthy economy. Accordingly, state policymakers have taken steps in recent years to foster small business development. State Rep. Ross McGregor, a Republican from Springfield and spouse of an Ohio Dental Association member dentist, won passage of legislation that requires state regulatory agencies to waive administrative fines and civil penalties for first-time offense paperwork violations committed by small businesses. Under the law, dental offices with receipts less than $6 million per year qualify as small businesses.

Additionally, the Common Sense Initiative (CSI), created by the state legislature in 2011, is working to establish a regulatory framework that facilitates economic growth, is transparent and responsive, is easy and inexpensive and is fair and consistent. Under CSI, state agencies must perform a business analysis of all proposed rule changes to ensure that any adverse impact on businesses is properly justified. CSI also requires each state agency to develop customer service performance standards for employees whose duties include a significant level of interaction with the public.

Many of these state agencies, including the attorney general, secretary of state and state treasurer, have gone even farther and recently began offering additional services to assist small businesses.

Complaint Resolution Process

The Ohio Attorney General’s Office has operated a complaint resolution process for consumers for over 30 years. The process allows consumers to file complaints based upon advertising misrepresentations, billing disputes and poor workmanship. Recently, the attorney general expanded this service to be available to small businesses and claims to have assisted businesses and nonprofits recover or avoid payment of sums ranging from under $100 to over $75,000.

Common complaints reported by small businesses include the placement of phony yellow pages ads, unauthorized telephone charges, unauthorized credit card charges, failed delivery of products and materials and scam Internet advertising sites, which have plagued Ohio dental practices in recent months. Once a complaint is received the attorney general seeks to help reach a fair resolution, which may involve the recovery of funds, delivery of products or some other mutually agreeable resolution with the other party.

Dental practices and other small businesses can file a complaint online at www.ohiobusinessprofile.com or by calling (800) 282-0515.

Electronic Business Filings

The Ohio Secretary of State’s Office is working to create a regulatory environment more favorable to small businesses by allowing for many common business filings to be completed online, including the filing of biennial reports by limited liability partnerships (LLP) and professional associations and the renewal of trade names. The secretary’s office has also produced a variety of guides available free online with step-by-step instructions to start a corporation, limited liability company, LLP, partnerships, sole proprietorship, non-profits and to register a trademark.

The Ohio Business Profile, operated by the secretary of state and available at www.ohiobusinessprofile.com, highlights Ohio-based businesses each month. The profiles are distributed to state and local media and are promoted on the secretary’s website and on social media outlets. Anyone can submit a business to be profiled. To date, over 150 businesses have been highlighted on the site in an attempt to raise awareness on how businesses positively impact local communities and families.

Small Business Loan Rate Reductions

The Ohio Treasurer’s office recently began its GrowNOW program, aimed at providing low cost financing for Ohio-based small businesses. GrowNOW is a partnership between private banks and the treasurer’s office that enables small businesses to receive up to a 3 percent interest rate reduction on new or existing loans for two years with the opportunity to renew. In exchange for the reduced rate, small business owners must commit to the creation or retention of at least one full-time job or two part-time jobs for every $50,000 borrowed up to a maximum of $400,000. Participating banks are given the opportunity to develop relationships with these local small businesses, and the Ohio Treasurer uses the program to invest a portion of its portfolio in Ohio businesses.

In order to be eligible for the GrowNOW program, businesses must be for-profit and based in Ohio and have fewer than 150 employees, a majority of which must be Ohio residents. The GrowNOW program has invested more than $232 million in financing over the last two years and claims to have retained or created thousands of Ohio jobs. Learn more and apply for the program at www.tos.ohio.gov/grownow.
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To find out more, contact Katie Burba at 513-552-1465.
Welcome New Members!

We are pleased to introduce the following new members who have recently joined our Society. If a new member is located near you, put your best foot forward, give them a call and extend your welcome to them. Even better, invite them to our next CDS Member Event and introduce them to your colleagues!

Regular Members

Joseph A. Dagher, D.D.S.
General Dentist at the University Dental Center
Practice: 234 Goodman Street, M.L. 0802, Cincinnati, OH 45219, (513-584-6674
Graduated: 2012 from West Virginia School of Dentistry and 2013 from Mercy Medical GPR in Canton, OH

Junot Franco, D.M.D.
Oral and Maxillofacial Surgeon
Practice: 15 S. Main Street, Springboro, OH 45066, (937) 748-2481
Graduated: 2005 from University of Puerto Rico School of Medicine

Sarat Thikkurissy, D.D.S.
General Dentist
Practice: Waiting on Information.
Graduated: 1998 from New York University School of Dentistry

Ileana Toro, D.M.D.
General Dentist
Practice: 15 S. Main Street, Springboro, OH 45066, (937) 748-2481
Graduated: 2007 from University of Puerto Rico School of Medicine

Condolences

Mrs. Marge Virost, mother of Dr. Raymond Virost, passed away at the age of 92 on May 5, 2013. She resided with her husband of 67 years in Seminole, Florida. Our deepest sympathy to Dr. Virost and his wife, Barb on the loss of their mother.

Dr. Lewis Glenn Casteel, retired dentist and father of Dr. Glenn Casteel, passed away on August 14, 2013. He is now resting in peace with his wife, Mildred. Our deepest sympathy to Dr. Casteel's family and friends.

A friend to dentistry, Bill Bigham, passed away at the age of 72. He and his wife, Sandra, would have been married 55 years. Many people knew Bill from their professional relationship with him. However, he was more than that; he was a dear friend to many. Our condolences to his family and friends.

At the age of 88, Dr. Don M. Ball passed away on September 5, 2013 in Naples, Florida. He married his sweetheart, Esther, on June 14, 1947 and earned his DDS at The Ohio State University in 1948. Dr. Ball practiced with his father and brother in the first dental office in the United States to have three periodontists in one office. Our deepest sympathy to his family and friends.
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Volunteer Opportunities!

Veterans
This unique volunteer opportunity enables you to help our Veterans who are not eligible for dental benefits through the VA Hospital. As in previous years we plan to have one screening day and one treatment day at the Crest Smile Shoppe in Avondale, which we welcome you to be part of, or you can elect to provide free dental care in your office working around your patient schedule. Please review the information below and let us know if you are interested in participating in our next "Leave No Vet Behind" event.

Initial Screening Day - Saturday, January 25, 2014 at Crest Smile Shoppe in Avondale

_____ Count me in to help with the dental screenings. I understand the time commitment will be 8:00 am until around noon. Yes, I can bring my own assistant. ________

Treatment Day - Saturday, March 1, 2014 at Crest Smile Shoppe in Avondale

Care on this day will consist of cleanings, restorations and simple extractions only.

_____ I am available to treat patients and understand the time commitment will be 8:00 am until around noon. Yes, I can bring my own assistant. ________

_____ I am not available, but would be happy to provide care at my private office.

Please refer ____________ (number) patients to my office.

_____ I am unable to volunteer. However, I would like to make a donation to support the "Leave No Vet Behind" program. Please make check payable to The CDS Oral Health Foundation and mail along with this form to: Cincinnati Dental Society, 9200 Montgomery Rd., Suite 21-A, Cincinnati, OH 45242.

Dentist Name ___________________________ Phone # ____________________

Person to Contact to Coordinate Patients if Providing Care in your Private Office: ____________________

Free services I will provide include (example, basic restorative, simple non-surgical extractions, partials dentures): ____________________________

Frequently Asked Questions:
What is the focus of this program? To assist local United States Veterans who cannot afford dental care. Only 8-10% of United States Veterans have any type of dental coverage. Current criteria for Veterans to receive dental benefits is that they need to have been a POW or have received a dental injury while serving.

Continue on back page for additional information!
• How are the Veterans chosen to participate in this program? The Cincinnati VA Primary Care Clinic will identify Veterans who frequently visit the Emergency Department or their clinic repeatedly for chronic dental problems and pain.

• How will the screenings be handled on January 25th? Veterans who have been pre-qualified will be asked to report to the Crest Smile Shoppe at 7:30 am on Saturday, January 25, 2014 with a US Veteran ID. A comprehensive oral exam will be performed and x-rays taken if time permits. After treatment plans have been completed, Veterans will be assigned to participating dentists or specialists.

• What is the scope of the treatment to be provided in my office? The goal of this program is to remove all sources of pain and infection. Complimentary dental care should include cleanings, fillings, and extractions. It is completely up to each individual dentist as to follow-up care/treatment. Although funds will be solicited for lab fees for partials/dentures, Veterans will be informed partials and dentures are not included or guaranteed.

• Monetary donations...what will this be used for? It is our hope to secure donations and grants for lab costs for partials and dentures. Additional donations will also help with this effort.

• Questions? Contact Dr. Ken Brandt (513) 741-8223 or Vicki Nixon (513) 984-3443, ext. 203

Children Ages 3 to 18

Our new partnership with Children’s Oral Health Network has enabled us to now provide free dental services at Oyler School. These services, which have been provided at the Roselawn Dental Center for over seven years, will be moved completely to Oyler by the end of 2013.

We are very excited about this new endeavor as we will have even more access to children that are in need. We are seeking volunteer dentists, hygienists and dental assistants to continue and/or be part of our new venture! Only four hours once or twice a year is all we are asking! If you are interested please contact Judy Arnett, Scheduling Coordinator, at 513-379-0592 or complete the information below. Judy will work your schedule and do her best to ensure you will have an enjoyable, positive experience!

Please print

Name: ___________________________________________ Phone: _______________________

Email Address: ______________________________________________________________________

The best day of the week for me to volunteer is ________________________________.

_____ Please call me to schedule my day to volunteer. The best time to reach me is 

________________________________________ at the above phone number or email me at the above address.

Please return this form via fax (513-984-3047) to the Cincinnati Dental Society to let us know that you want to help at Oyler School, which is located in Lower Price Hill.
NITROUS OXIDE CE COURSE
SATURDAY, DECEMBER 14, 2013

Sponsored by
The University of Cincinnati Blue Ash College
Dental Hygiene Program

Presented by: Jerome McMahon, DDS

Time: Group A: 6:30am-11:00am or
       Group B: 8:30am-1:00pm

Location: UC Blue Ash College
          Dental Hygiene Clinic
          Walters Hall

Cost: $200.00
     (Included in the course fee of $200.00 is 8 hours of CE credit and instructional materials.)

Please note: Complete registrations must be received by Wednesday, November 27, 2013. Course maximum is 30 participants (minimum 15).

For additional information and to register, please email Susan Scott at scottso@ucmail.uc.edu and put “Nitrous Oxide CE” in the subject line.
**Dental Office for Rent**


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**Equipment for Sale**

- Like new 3M True Definition Scanner. Just purchased in 01/2013, $10,000 or best offer.

- iLASE Pen Style Laser by Biolase-2010. Never used in mouth. Make offer.

For both pieces of equipment please contact Katie Buse at katie-7611900@fuse.net

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**Dental Furniture for Sale**

Waiting Room Chairs (7) Metal Frame. Cloth Seat and Back. Very Good Condition all for $70. Contact Steve Elstun at 513-235-6327.

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**For Sale**

SIRONA Heliodent DS Wall Mount Bitewing X-Ray Unit with Control Box Purchased new June 2006, in excellent condition only slightly used, Owners Manual included $900 Contact Steve Elstun 513-235-5327
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